



Appeals Policy

Approved by	Director of MIS & Exams
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Appeals Policy

Appeals of externally assessed qualifications

Each AO has its own policy and process for appealing the outcome of an externally assessed qualification, which WM College will follow.

WM College will ensure learners are notified of post results appeals procedures, costs and deadlines when they receive their results.

All external appeals must be applied for by the Exams Department on behalf of the learner, and learners will be required to pay a fee. If the review changes the grade in favour of the learner, all fees are waived and the learner will be refunded.

The process for making an external appeal is as follows:

1. The learner emails the Exams Department on

